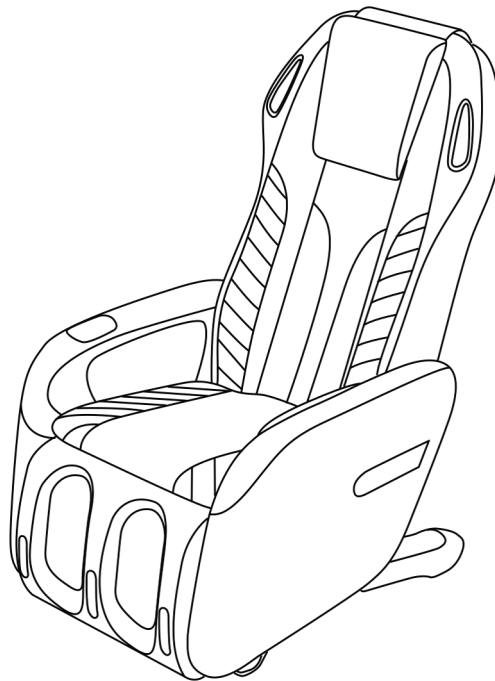


User's Guide



Queen Chair

Please read this instruction manual carefully before using the product and keep it in a safe place



PREFACE

Thank you for choosing the queen chair. To ensure optimal performance and a safe user experience, please read this instruction manual carefully before operating the unit and follow all safety guidelines. Please retain this manual for future reference.

Safety Instructions

- Do not use the product in bathrooms, kitchens, near fountains, or in environments with high temperature, humidity, pressure, oil contamination, or direct sunlight.
- Do not operate the product in areas containing corrosive, flammable, or explosive substances (e.g. dust, petrol, gas, or steam).
- Before using the product, individuals with any of the following conditions should consult a medical professional:
 - Pregnant individuals or those who are menstruating
 - Individuals with a pacemaker or other implanted electronic medical devices
 - Individuals with haemorrhagic conditions, sepsis, fever, or abnormal physical sensations
 - Individuals with back, neck, or hip conditions
 - Individuals with malignant tumours, heart disease, hypertension, or acute illness
 - Individuals with osteoporosis, spinal fractures, or serious injuries
- This product should not be used by individuals with physical, sensory, or cognitive impairments, or by those lacking experience or knowledge, unless they are supervised or instructed by a person responsible for their safety.
- Children must be supervised at all times to ensure they do not play with the product.
- The appliance has heated surfaces. Users with reduced sensitivity to heat must take care during use to avoid injury.
- Do not use this product when your body and hair are wet.
- Do not plug or touch the power cord, plug and socket with wet hands at any time.
- When people with long hair use this product, please be careful not to let the hair cover the massage part to prevent accidental entrapment
- Do not put fingers into the lower end of the rotary massage head to avoid pinch injury.



PREFACE

Safety instructions continued:

- Do not stand or lie down on this product or press other heavy objects on it.
- Do not sit on the manual controller.
- Do not excessively bend, pull, twist, tie the power cord or the connecting wire of the manual controller.
- If you are not a professional technician designated by the company, please do not transform, disassemble and repair the machine without authorisation. If you have any problems, please contact the supplier.
- If the cloth (leather) cover or casing is damaged, it should not be used again. It must be replaced by the supplier before use.
- If the power cord is damaged, it should not be used. In order to avoid danger, the special components purchased by the manufacturer or its maintenance department must be replaced by professionals.
- Do not use when lightning strikes, and please unplug the power plug and disconnect the power supply of the machine.
- Only use the power adapter of the factory model. This type of adapter can only be used for this product and cannot be used for other purposes. If there is any damage, you must go to the company's distribution point or maintenance point for replacement or use after repair.
- If there is any abnormality in this product, please stop using it immediately, cut off the power supply and contact the dealer, its maintenance department or similar professionals.
- After each use, please turn off the switch and unplug the power plug to disconnect the power of the machine.
- This massage seat is intelligently controlled. When it is overheated, the machine protection device will be started. Shutdown is a normal phenomenon. Please turn off the power and use it after the temperature drops.
- During use, you may hear some noise from the machine, which is generally generated by massage parts, which is a normal.

PRODUCT COMPOSITION

Model: S2-701

Airbag switch: Press the airbag switch once to turn on the massage and then press again to turn off.

Sole roller switch: Press the sole roller on key once to turn on the sole roller massage and then press once to turn off the sole roller massage.

Manual mode: Press once to start the manual mode. There are four manual modes.

H1 is kneading

H2 is knocking

H3 is combination

H4 is rolling

Movement up: back movement up key - press and hold the operation release stop

Movement down: back movement down key - press and hold the operation release stop

Mechanism fixed point: in manual mode, the mechanism position on the back is fixed

Massage speed: 3 levels of massage speed. Fast, medium and slow. Long press until there is a “beep” sound to turn on/ off the heating function.

Raise: the backrest will rise up and the calves will fall down when you press the raise button for 3-5 seconds. Release the button and the raising will stop.

Recline: the backrest will lean back and the calves will rise up when you press the recline button for 3-5 seconds. Release the button and the recline will stop.

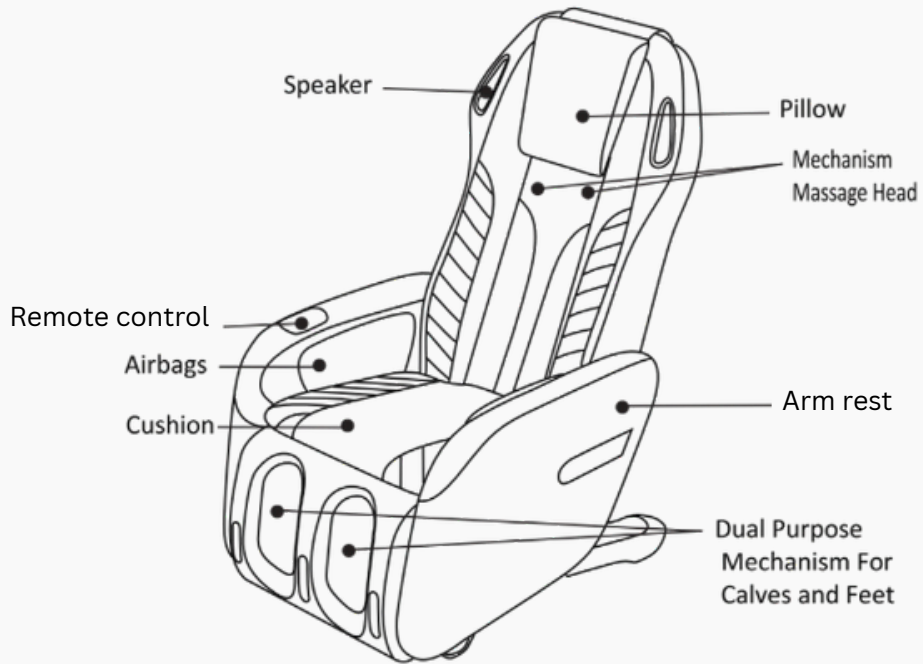
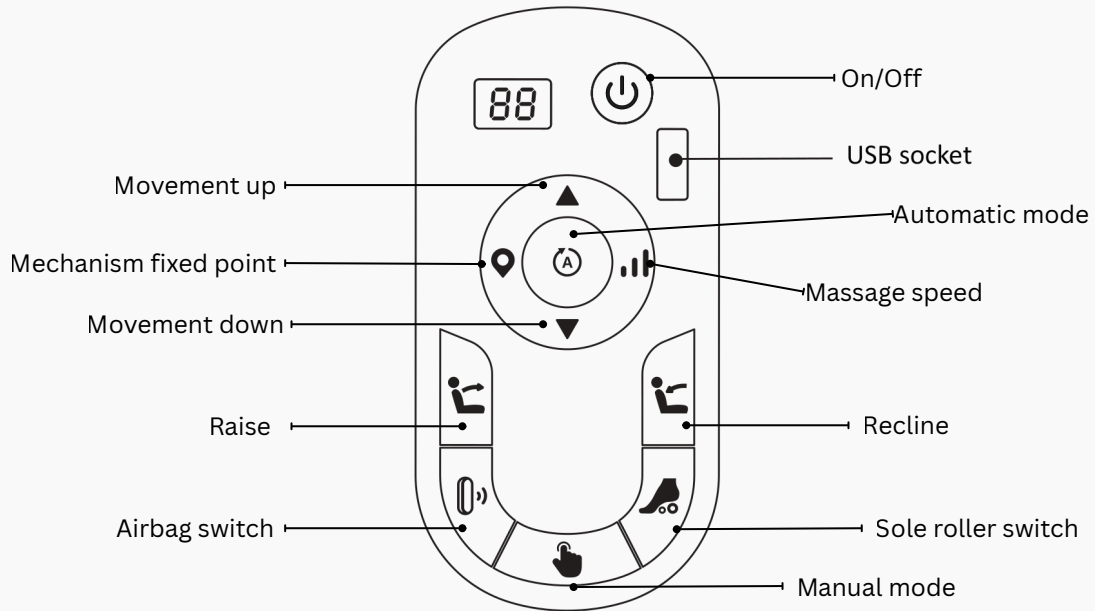
Power button (On/Off): when switched on, the massage mechanism will move to the upper limit, then down to shoulder level and pause for 6 seconds. During this time, you can adjust the shoulder position using the “up” and “down” buttons. After 6 seconds, the chair will automatically enter the default A1 automatic mode. While the chair is running, you can change functions using the controller. When the chair is powered off, you can adjust the sitting position using the “raise” and “recline” buttons.

Automatic Modes

- A1: Queen Collection (default mode)
- A2: Slimming mode
- A3: Nap mode
- A4: Vitality mode
- A5: Shoulder and neck circulation
- A6: Waist and hip relaxation

PRODUCT COMPOSITION

Model: S2-701



OPERATION INSTRUCTIONS

Operation method

1. Connect the power supply
 - a. Plug the AC end of the adapter into a 220V mains power outlet. Then connect the DC plug into the circular DC socket located at the back of the right armrest of the massage chair.
2. Start a massage
 - a. Press the control button on the hand controller to turn on the chair. Select your desired massage function. The chair will return to its default position once the massage is complete.
3. Turn off during use
 - a. To stop the massage at any time, press the power button. All functions will stop immediately, and the backrest and leg rest will gradually return to their original positions.
4. Turn off the power completely
 - a. When the chair is not in use, switch it off and unplug the adapter from the mains power outlet.
5. Moving the chair
 - a. Before moving the chair, ensure all cables are clear of the floor. Tilt the backrest to an angle where the centre of gravity shifts onto the wheels, then gently push the chair to the desired position.
 - b. **Important:** Always switch off the power and unplug both the power cord and controller cable before moving the chair.
6. Music playback (Bluetooth)
 - a. This chair supports Bluetooth audio. Connect your device by selecting S2-701 from your Bluetooth settings, then play music through your device to use the built-in speakers.

PRODUCT FUNCTION AND SPECIFICATION

Technical Parameters

Product number	Queen Massage Chair
Model Number	S2-701
Rated Voltage	24V
Rated Power	96W
Input Electrode	--⊖+

TROUBLE SHOOTING

Issue	Possible Cause	Solution
Product not working	The power adapter may not be properly connected	Check that the power plug and socket are securely connected
	The product has completed its 15 minute operating cycle and has automatically switched to standby mode	Press the power button again to restart the massage function
Stops working during massage	The motor may have overheated due to extended use	Turn the device off and allow it to cool down before restarting
	Too much pressure or weight is being applied to the product	Reduce the pressure by slightly lighting your body
	Power supply has been interrupted	Once power is restored, the product can be used again
Noise during operation	The device makes mechanical sounds while operating	This is normal and does not require any action



Warranty Statement

This product is covered by a one-year warranty from the date of purchase. During the warranty period, products with manufacturing or quality defects may be repaired or replaced free of charge, provided a valid warranty card and proof of purchase are supplied.

The warranty does not apply under the following circumstances:

1. The warranty period has expired.
2. Damage caused by misuse, improper operation, or failure to follow the instructions in this manual.
3. Damage caused by exposure to radioactive, corrosive, or hazardous substances.
4. Unauthorised disassembly, repair, or modification of the unit without approval from qualified service personnel.

Service & Support

For technical support, servicing, or general enquiries, please contact CellRegen:

- Phone: 1800 868 555
- Email: info@cellregen.org
- Website: www.cellregen.org

For service requests or maintenance bookings, please visit:

<https://www.cellregen.org/service-request>